

## Milton Surgery Patient Participation Group

**a. Date:** 15 May 2018  
**Time:** 7pm  
**Venue:** Milton Surgery

### **Present:**

John Uttin (JU)	committee member
Chris Thomas (CT)	committee member
Sally Bradley (SB)	committee member
Bob Pain (BP)	committee member
Angie Carpenter (AC)	secretary
Pam Vincett (PV)	practice manager
Bryan Betson (BB)	chairperson

### **Apologies:**

Eileen Henderson  
Hazel Smith  
Sue Nunn

### **b. Acceptance of last minutes:**

Minutes agreed and signed off

### **c. Impington Village College (IVC) update:**

Various discussions took place regarding the IVC and Milton Joint Venture. KW and PV have had input into **IT in the surgery**. Both meet regarding this issue. Reported to be progressing well.

It was decided the **Baby Clinic** would not be participating in the venture this time around. There will be a new Family and Child worker soon and the IVC venture can be discussed once established in role.

**The Community Café (CC)** will offer placements for students as previously agreed. Suggestions of reading, games, cards and music to be organized by the students at these sessions. With different activities each week.

It was also suggested that **Barnabas Court** might benefit from students offering the above, keeping in mind that student hours will be 2.15pm to 3.35pm each Wednesday during term time.

**Reading in the community** was discussed and it was suggested that maybe this could be more appropriately offered at the CC?

CT will discuss **community gardening** with Andy West. It was also suggested that maybe the students may like to participate in a general regular tidy up of the village. And a suggestion of asking EACH if they would like gardening help was made.

**Community Navigator (CN)/Warden** – any participation on behalf of the CN needs to be discussed and agreed with the CN herself. HS was planning a meeting but has been unable to do so as yet due to full diary and elections. PV will discuss the situation with her and assess if she is able to participate and would be willing to find participants.

Issues of **Safeguarding** were once again raised in relation to both students and participants.

**Marketing and leaflets** were recommended as a way of informing the public. Perhaps the students could participate in designing these at the CC?

**d. Doppler Update:**

PV advised the group of the current status of the proposed purchase of a Doppler machine. £780 in total has been raised and it was decided that the surgery will contribute the balance for the Doppler. The manager and doctors would like to thank everyone who has contributed towards this purchase of this equipment and will keep us updated on it's progress.

**e. New Doctor:**

Dr Mokah will be leaving at the end of June and a new partner will be in place by September. PV would like to apologise in advance for any difficulties experienced with appointments during the summer by patients, as with short staffing it will be a difficult time. The surgery will be employing locums as and when required.

PV advised the group that patients are once again **queueing** again outside the surgery at 0730. The appointment system is currently under review. There are some delays on available appointments currently.

**f. Way Forward:**

**Dementia Friends:**

Brian has contacted the above but as yet had no reply. It was decided that the meeting planned for June will be too soon and a further meeting will be planned after the Summer. NB. This has since been agreed and SP will organize some publicity before the event date is set.

**School BBQ:**

A brief discussion was held regarding the 2018 event. Various group members made their apologies, and some offers of help, but little concrete progress was made about PPG participation in this event. AC will order games from HPAC if they are required. Further discussion is needed, but before this event on 6/7/18. Meeting will be planned.

BB advised the group that the **Sing Along at Landbeach** for mental health sufferers and carers may have to cease due to lack of money sadly.

PV reminded the group that the **Cambridge Area Patient Group (CAPG)** meets regularly. The next meeting is 17 May 2018 at 1030am and the following will be on 21 June at 2pm. Topics are varied and interesting. Check the website for details.

**g. Any other business:**

**Reasons for patient appointments** – CT suggested that many patients may be attending the surgery for purely social reasons, a fact that has been reported by the press on occasions, and that some surgeries are offering activities that will get these patients together and help tackle their loneliness. PV will take this to

